

HOLBROOK'S PRECAST INC.

624 JENNINGS CREEK ROAD
KILLAWOG, NEW YORK 13794
(607) 849-3787
Fax # (607) 849-4642
www.holbrooksprecastinc.com

Conditions of Deliveries

Directions : When ordering, we require clear and explicit directions to the job site. We need County, Township, Road or Street, and if possible the crossroads.

Access : *Holbrook's* are not responsible for any damage caused by moving vehicles beyond limits of improved roads or right of way. The purchaser is responsible for having a backhoe or dozer on the job in the event towing is needed. Please allow & prepare a suitable approach to the excavation for our truck. Our truck drivers are instructed to refuse to attempt any operation that may involve a safety hazard or jeopardize our equipment.

Scheduling : Please call ahead for early morning delivery slots. Afternoon deliveries are prone to delays (truck delays, scheduling problems). *Holbrook's* shall assume no liability for delay or non-delivery by the failure of transportation facilities, accident, weather conditions or any other causes beyond our control.

Sales Tax : All customers will be invoiced with the appropriate Sales Tax unless a properly completed tax exemption certificate is furnished.

Prices : We strive to keep our prices as low as possible. However, due to unexpected increases, our published prices are subject to change without notice.

Payment Terms : C.O.D. Full payment on all orders is expected and our driver will collect the payment in full. Checks with complete addresses and phone numbers will be accepted although any returned check will be subject to a \$50.00 charge. (*Enforced*)

Saturday Deliveries : Please call in by Thursday before to ensure deliveries.

Holiday/Emergency Deliveries : A flat charge of \$85.00 will be added.

Product Damage : *Holbrook's* takes responsibility for all concrete product until it is placed in the ground and our truck has left the site. We will not be responsible for homeowner or contractor error causing product damage.

Waiting Time : We allow 1/2 hour for unloading, additional time will be charged \$125.00 per hour (*Enforced*). Please have the excavation suitable for the tank.